



FOR IMMEDIATE RELEASE

A Member of  MMC Group

## **RELIEF MEASURES FOR GAS MALAYSIA BERHAD CUSTOMERS AFFECTED BY COVID-19 AND MOVEMENT CONTROL ORDER (MCO)**

**Shah Alam, 8 April 2020** — In response to the COVID-19 outbreak in our country, Gas Malaysia Berhad (“Gas Malaysia”), a member of MMC Group, announced special relief measures for its gas supplied customers to alleviate their burden due to the COVID-19 pandemic as well as the movement control order announced by the government. This initiative is aimed to provide relief to Low Cost Residential customers and government hospitals during this period.

The unprecedented COVID-19 is felt across the globe and we are conscious of the challenges that are faced by our valued customers. In responding to the severe impact of the COVID-19 pandemic, Gas Malaysia’s Group Chief Executive Officer, En. Ahmad Hashimi Abdul Manap said, “These measures are designed to help ease the monthly gas charges and provide better flexibility for our customers, in navigating this trying period due to the COVID-19 pandemic.”

Gas Malaysia is offering a relief measure for its Low Cost Residential customers by giving a total rebate of RM100 per customer for a period of six months for gas consumption from April to September 2020. About 4,000 customers will benefit from the rebate offered. During this period, meter reading and issuance of bills by Gas Malaysia will be temporarily halted for customers under this category. However, the meter reading conducted in October 2020, will take into account the rebate offered and it will be reflected in our customers’ bill accordingly.

For our customers under the retail commercial and hotels category, Gas Malaysia will temporarily halt meter reading and issuance of bills from April to June 2020. The actual meter reading will be conducted in July and will be based on the actual units of gas consumed during that period. This measure will enable the retail customers and hotels to better manage their financial situation during this difficult time.

We appreciate the strong determination of our healthcare front-liners and their willingness to make sacrifices to protect our nation during this phase. In supporting their efforts during this pandemic, Gas Malaysia will waive the gas charges for all government hospitals that consume our natural gas. The gas charges waived is for a period of six months from April to September 2020.

For further information and details of this relief measures, please do contact our Customer Care Unit at 1-300-88-4276 or kindly visit our website at [www.gasmalaysia.com](http://www.gasmalaysia.com)

Stay safe.

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### **About Gas Malaysia Berhad**

Gas Malaysia Berhad, a member of MMC Corporation Berhad, was established on 16 May 1992 to sell, market and distribute natural gas as well as to construct, operate and maintain the Natural Gas Distribution System (“NGDS”) within Peninsular Malaysia. Gas Malaysia is licensed under the Gas Supply Act, 1993 (“GSA”) by the Suruhanjaya Tenaga (“ST”), with the approval of the Minister, to supply and sell reticulated natural gas in Peninsular Malaysia. On 15 December 2000, Gas Malaysia was granted the licence to supply and sell reticulated Liquefied Petroleum Gas (“LPG”). This licence further expands the Gas Malaysia’s business in the supply of reticulated LPG to commercial and residential sectors within Peninsular Malaysia. Gas Malaysia currently operates and maintains over 2,400 kilometres of Natural Gas Distribution System network across Peninsular Malaysia, supplying natural gas and LPG to over 900 industrial customers, approximately 2,300 commercial customers and over 34,000 residential customers.

For more information, please visit [www.gasmalaysia.com](http://www.gasmalaysia.com)

## **About MMC Corporation Berhad**

MMC Corporation Berhad (MMC) has evolved over the years to be the Malaysia's leading utilities and infrastructure group with diversified businesses under three core divisions; energy & utilities, ports & logistics and engineering & constructions. As an active player with a diversified portfolio of businesses in utilities and infrastructure, MMC Corporation has and will continue to make significant contributions to the development of human and intellectual capital as well as to the environment and the local community.

For more information, please visit [www.mmc.com](http://www.mmc.com)

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